

Trading Standards Institute

The Chartered Trading Standards Institute offers a one stop contact centre for:

- consumer protection information
- training staff
- standards of service, products
- product recall
- consumer advisory panel

Using their website you can find your nearest Trading Standards office and registered and kite marked traders by searching on [consumer codes scheme](#).

Your local Trading Standards office is [Trading Standards – Newcastle City Council](#)

[Citizens Advice Newcastle](#) provides all telephone advice on behalf of Trading Standards.

Last updated: March 17, 2020

Telephone: 03444 111 444

Telephone note: Citizens Advice Consumer Service

Telephone 3: 03444 111 445

Telephone note 3: Text relay CACS

Website: <http://www.tradingstandards.uk/advice/index.cfm>

Cost: Free

Related Articles

[Your Consumer Rights](#)

[How to make a good complaint](#)