

## **Trading Standards Institute**

The Chartered Trading Standards Institute offers a one stop contact centre for:

- consumer protection information
- training staff
- standards of service, products
- product recall
- consumer advisory panel

Using their website you can find your nearest Trading Standards office and registered and kite marked traders by searching on **consumer codes scheme**.

Your local Trading Standards office is Trading Standards – Newcastle City Council

Citizens Advice Newcastle provides all telephone advice on behalf of Trading Standards.

Last updated: March 17, 2020

Telephone: 03444 111 444

**Telephone note:** Citizens Advice Consumer Service

**Telephone 3:** 03444 111 445

Telephone note 3: Text relay CACS

Website: http://www.tradingstandards.uk/advice/index.cfm

Cost: Free

## **Related Articles**

Your Consumer Rights

How to make a good complaint