

Legal Ombudsman

The Legal Ombudsman is an independent and impartial scheme set up to help resolve service disputes with legal service providers and claims management companies. Their service is free and they are not consumer champions or part of the legal profession, and they are also independent of Government.

Last updated: October 27, 2025

Website: www.legalombudsman.org.uk

Helpline: 0300 555 0333

Minicom: 0300 555 177

Email: enquiries@legalombudsman.org.uk

Twitter: http://www.twitter.com/Legal_Ombudsman

Facebook: <https://www.facebook.com/legalombudsman>

Youtube: <https://www.youtube.com/user/LegalOmbudsman>

Opening Hours: 8.30am to 5.30pm Mon-Fri.

Cost: Free

Address:
Legal Ombudsman
PO Box 6167
Slough
SL1 0EH

Related Articles

[How to make a good complaint](#)

[Where to get legal advice](#)