

Energy Ombudsman

Ombudsman Services can help you to complain about your energy supplier. This service is for people with a long term complaint about your gas or electricity company.

The service is free and impartial.

There are other ombudsman services for:

- communication

Last updated: August 9, 2024

Telephone: 0330 440 1624

Telephone note: Energy complaints

Telephone 2: 0330 440 1614

Telephone 2 note: Communications complaints

Website: <http://www.ombudsman-services.org>

Textphone: 0330 440 1600

Email: enquiry@energyombudsman.org

Twitter: <https://x.com/energyombudsman>

Facebook: <https://www.facebook.com/OmbudsmanServicesUK>

Cost: Free

Address:
PO Box 966
Warrington
WA4 9DF

Related Articles

[How to make a good complaint](#)

Cost of living support

Gas and electricity