

## Your Local Services at Newcastle City Council

Your Local Services is your single point of contact for environmental services delivered within the boundaries of Newcastle upon Tyne. This includes:

- **managing your household waste**, including recycling and garden waste
- **reporting an issue with roads**, paths or street lighting
- **reporting an issue in your community** such as pest control, dog fouling, graffiti or noise

Through their website you can, make a request, report an issue or find out information. This service was previously called Envirocall.

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**Telephone:** 0191 278 7878

**Telephone note:** ask for 'Your Local Services' or 'Envirocall'

**Website:** [www.newcastle.gov.uk/envirocall](http://www.newcastle.gov.uk/envirocall)

**Website 2:** <https://www.newcastle.gov.uk/services/roads-pavements-and-streets/report-problems-roads-and-pavements>

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## Related Articles

[Noise nuisance](#)

[Vandalism and graffiti](#)

[Security for your home](#)

[Ways to report crime and community safety issues](#)

[Problems with your neighbours](#)

[Dealing with rubbish and pests](#)

[Practical help to move home](#)

Having problems with home maintenance?

When collecting clutter or hoarding can become a problem