Information NOW
Information for people in Newcastle upon Tyne

Your Local Services at Newcastle City Council

Your Local Services is your single point of contact for environmental services delivered within the boundaries of Newcastle upon Tyne. This includes:

- **managing your household waste**, including recycling and garden waste
- **reporting an issue with roads**, paths or street lighting
- **reporting an issue in your community** such as pest control, dog fouling, graffiti or noise

Through their website you can, make a request, report an issue or find out information. This service was previously called Envirocall.

Last updated: November 29, 2021

Telephone: 0191 278 7878

Telephone note: ask for 'Your Local Services' or 'Envirocall'

Website: www.newcastle.gov.uk/envirocall

Website 2: https://www.newcastle.gov.uk/services/roads-pavements-and-streets/report-problems-roads-and-pavements

Related Articles

Noise nuisance

Vandalism and graffiti

Security for your home

Ways to report crime and community safety issues

Problems with your neighbours

Dealing with rubbish and pests

Practical help to move home

Having problems with home maintenance?

When collecting clutter or hoarding can become a problem