

Public Safety and Regulation - Newcastle City Council

If you are having problems with your privately rented home or your neighbour's property is affecting yours, help is available. If left untreated these types of living conditions can cause health problems. Problems may include;

- Damp and mould
- Broken boiler or radiators
- Faulty electrics
- Broken sinks/baths/showers
- Leaking gutters
- Drainage problems
- Problems with rubbish or dog fouling
- Poor doors/windows
- Poor fire precautions
- Noisy neighbours
- Rats or pests

Contact the Public Safety and Regulation Team (previously Public Health and Environmental Protection) for more information or to report any problems. You can also report problems and request services online.

Last updated: June 30, 2022

Telephone: 0191 278 7878

Website: <http://www.newcastle.gov.uk/environment-and-waste/environmental-health-and-pest-control>

Email: psr@newcastle.gov.uk

Cost: There may be a cost to this service/support

Address:

Newcastle City Council
Civic Centre
Barras Bridge
Newcastle Upon Tyne
NE1 8QH

Related Articles

[Problems with your neighbours](#)

[Dealing with rubbish and pests](#)

[Having problems with home maintenance?](#)

[When collecting clutter or hoarding can become a problem](#)