

The Housing Ombudsman Service

The Housing Ombudsman Service (HOS) looks at complaints about registered providers of social housing, for example housing associations, and other landlords, managers and agents. The service is free, independent and impartial.

Last updated: July 16, 2020

Telephone: 0300 111 3000

Telephone note: 0300 111 3000 (lines are open Monday to Friday from 9:15 to 17:15

Website: http://www.housing-ombudsman.org.uk

Email: info@housing-ombudsman.org.uk

Twitter: https://twitter.com/housingombuds

Cost: Free

Address:

Housing Ombudsman Service PO Box 152 Liverpool L33 7WQ

Related Articles

Getting advice about your landlord or housing issues

How to make a good complaint