

## Northern Powergrid

Northern Powergrid is the electricity distribution network operator that provides power to customers in the Northeast.

They have a Priority service for people who feel that they would benefit from extra help, tailored communication and emergency support during a power cut. You can [register for Priority services on their website](#) or call them.

They have an energy saving tips app on Apple Store and Google Play.

Read more about the [Priority Services register](#) or [other help with your gas and electricity](#)

Last updated: February 1, 2024

---

**Telephone:** 0800 66 88 77

**Telephone note:** Powercut helpline

**Telephone 2:** 0330 123 0877

**Telephone 2 note:** From a mobile

**Telephone 3:** 0800 169 2996

**Telephone note 3:** Priority Service

**Website:** <http://www.northernpowergrid.com>

**Email:** [cust.serv@northernpowergrid.com](mailto:cust.serv@northernpowergrid.com)

**Twitter:** <https://twitter.com/Northpowergrid>

**Facebook:** <http://www.facebook.com/pages/Northern-Powergrid/444791312227107>

**Opening Hours:** 24 hours

**Cost:** There may be a cost to this service/support

**Address:**  
RSXE-RCZX-XKBL, Manor House  
Station Road

Penshaw, Houghton-le-Spring  
Tyne & Wear  
DH4 7LA

---

## Related Articles

[Gas and electricity](#)

[What to do in extreme weather](#)