

Eldon Square Shopping Centre

Eldon Square Shopping Centre is in the heart of the city and has over 130 high street names and specialist shops. The centre has two adjacent car parks, free Wi-Fi and a wide range of services and facilities.

Their customer service desk is also a designated [Safe Place](#) for people with learning disabilities.

Eldon square shopping centre has a [Changing Place accessible toilet](#). These toilets have equipment is to help you to get on and off the toilet, or to change your continence pad. Such as a hoist, a height-adjustable changing bench and a shower. These toilets have more space so your carer or carers can help you if needed. There is a changing area with screens or curtains to give you some privacy. [Visit the Changing Places website](#) to see the opening times and how access them. You can only access the toilets when the buildings are open. You may need a Radar Key to open the toilet.

They also have a community space available to hire. You can find more information and make enquiries [here](#).

Last updated: March 21, 2025

Telephone: 0191 261 1891

Telephone note: Customer Services

Website: <https://eldonsquare.co.uk/>

Email: info@eldonsquare.shop

Twitter: <https://twitter.com/EldonSqNCL>

Facebook: <https://www.facebook.com/EldonSqNCL>

Youtube: <https://www.youtube.com/user/IntuEldonSquare>

Opening Hours: Monday to Friday 9am to 8pm

Saturday 9am to 7pm

Sunday 11am to 5pm

Quiet shopping hours for autistic people Tuesdays 10am to 11am and Saturdays 9am to 10am

Address:

Northumberland Street

Newcastle Upon Tyne

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