

# Adult Social Care and Prevention: Working Together

**Working Together** is Adult Social Care and Prevention's co-production and public engagement service. Supporting residents, carers, community groups and partners to get involved in shaping adult social care and prevention services across the city.

They use co-design, co-production activities with people so that services, information and support reflect real experiences and what matters to local people.

They work together with

- People living in Newcastle (or supporting someone in Newcastle) who have used Adult Social care and Prevention services
- Residents of Newcastle who may use Adult Social care and Prevention services in future.
- unpaid carers
- Voluntary, Community and Social Enterprise (VCSE) sector groups and other local organisations supporting people in Newcastle
- Services commissioned by Newcastle City Council to support health, wellbeing and care.

You can read our [Working Together Plan summary](#) or our [Easy Read guide](#) for more information on our approach to working together.

Last updated: January 19, 2026

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**Telephone:** 0191 211 5919

**Telephone note:** Please leave a voicemail and their staff will return your call

**Website:** <https://new.newcastle.gov.uk/budget-policies-performance-data/policies/adult-social-care-policies-reports/working-together-plan>

**Email:** [letsworktogether@newcastle.gov.uk](mailto:letsworktogether@newcastle.gov.uk)

**Opening Hours:** Monday to Friday 9am to 5pm

**Cost:** Free

**Address:**

Newcastle Civic Centre  
Barras Bridge  
Haymarket  
Newcastle Upon Tyne

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## Related Articles

[Having your say about health and care services](#)

[Get involved in your community](#)

[How to make a complaint about Adult Social Care services](#)

[Health Inequalities](#)

[Accessible information](#)