

NCC Housing Services @ West End

NCC Housing Services @ West End manages 5,900 properties in the Benwell, Elswick, Scotswood, Westgate, Fenham and Cruddas Park wards of Newcastle.

The accommodation ranges from traditional two and three bedroom semi-detached and terrace houses to terraced Tyneside flats and multi-storey flats.

They have a West End hub where you can get support. There is also a community drop in for women at West End Women & Girls Centre on a Wednesday, during term time only.

You can also search [Find an officer](#) to find contact details for your housing officer, income officer and caretaker (if you live in a multi-storey).

Last updated: September 11, 2024

Telephone: 0191 278 7878

Telephone note: Contact to speak to a member of staff, or to arrange a face-to-face appointment

Website: www.newcastle.gov.uk/housing

Email: westend@newcastle.gov.uk

Opening Hours: The West End hub is open
Monday 10am-4:30pm,
Wednesday 10am-2pm,
Friday 10am-4:30pm.

Community drop in at West End Women & Girls Centre: Wednesday 10am-12pm,

Address:
NCC Housing Services West End Customer Service Centre
Condercum Road
Benwell
Newcastle
NE4 9JH

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