

DWP Bereavement Services

DWP Bereavement Services can help you with your claim in a one stop service. They help with:

- making a new or, managing an existing claim for Bereavement Benefit or Bereavement Support Payment
- making a new or, managing an existing claim for Funeral Expenses Payments
- requesting State Pension updates following the death of a spouse or civil partner

This is a new service with limited capacity initially.

Last updated: October 27, 2025

Telephone: 0800 151 2012

Telephone note: Support Service

Telephone 2: 0800 731 0469

Telephone 2 note: Helpline

Website: <https://www.gov.uk/bereavement-support-payment>

Textphone: 0800 731 0464

Website 2: <https://www.gov.uk/browse/births-deaths-marriages>

Opening Hours: Monday to Friday, 8am to 6pm

Cost: Free

Address:

Bereavement support office
Post Handling Site A
Wolverhampton
WV98 2BS

Related Articles

[Bereavement Benefit](#)

Bereavement and grief