

National Insurance General Enquiries

National Insurance (NI) general enquiries can help you to:

- apply for a national insurance number
- find your NI number
- check your contributions or record
- answer your questions

You can use their online tool, download their app, contact them by phone or post.

This is a government service provided by HM Revenues and Customs

Last updated: June 12, 2024

Telephone: 0300 200 3500

Telephone note: National Insurance enquiries

Telephone 2: 0300 200 3519

Telephone 2 note: Textphone

Telephone 3: + 44 191 203 7010

Telephone note 3: Outside UK

Website: https://www.gov.uk/government/organisations/hm-revenue-customs/contact/national-

insurance-enquiries-for-employees-and-individuals

Opening Hours: Monday to Friday, 8am to 6pm

Closed weekends and bank holidays.

Address:

National Insurance General Enquiries PT Operations North East England HM Revenue and Customs BX9 1AN

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National Insurance