

Moor House

Moor House is a sheltered housing scheme in Arthurs Hill for people over the age of 55. There are 16 one and two bedroom independent living apartments. This housing is near local shops, GP surgeries and bus routes.

This is affordable, rented accommodation designed to meet the needs of people with support needs. Specially trained staff are on hand 24 hours a day, 7 days a week, providing a range of specialist care support during the day. Giving you peace of mind that help is at hand overnight in an emergency. Facilities and support available at Moor House include:

- Double glazing
- Modern fitted kitchens and bathrooms
- Central heating
- Telephone and television points
- Mains connected smoke detectors
- Secure camera entry system and independent front door.
- No fees to pay
- Repairs and maintenance costs covered
- Optional furniture rental available
- Part-time, on-site Housing Plus Officer available
- Optional daily wellbeing calls
- 24 hour response and support service from Ostara.

Moor House also offers residents well-maintained communal areas and facilities including:

- Communal lounge for social events
- Laundry room
- Scooter store
- Well-maintained communal garden
- Onsite car parking.

This is part of the [Housing Plus Service at Newcastle City Council](#). This accommodation is provided at social and affordable rents with introductory and secure tenancies. Depending on your personal circumstances you may be able to get assistance with your rent.

Last updated: July 23, 2026

Telephone: 0191 278 7878

Website: <https://new.newcastle.gov.uk/housing/council-housing/directory-council-housing-support-newcastle/moor-house>

Address:

Moor House
Hamilton Crescent
Newcastle upon Tyne
NE4 5ED

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