

Connected Voice Haref

Haref works with ethnically marginalised communities to identify their key issues around health and improve the health information available to them. Haref helps health services have a better understanding of what communities need and build confidence within communities so they can talk to health services about their cultural needs.

Haref consists of:

- [Haref Network](#): a network of ethnically marginalised community organisations and organisations with a targeted project for ethnically marginalised communities in Newcastle and Gateshead.
- [Haref Allies](#): organisations delivering mainstream health services in Newcastle and/or Gateshead who want to improve how they engage with ethnically marginalised communities.
- [Haref Bulletin](#): A monthly e-bulletin containing the work of Haref and all matters relating to health, wellbeing and equality.
- [Cultural Competency](#): Working with ethnically marginalised communities in health settings: **They offer two distinct Cultural Competency training sessions; [free cultural competency training](#)** for health and wellbeing practitioners delivering services in Newcastle upon Tyne (funded by Newcastle Public Health team) and [tailored cultural competency training](#) for other services or organisations outside of Newcastle.

This is a service ran by [Connected Voice](#).

Last updated: October 30, 2025

Telephone: 0191 235 7022

Website: <https://connectedvoice.org.uk/services/haref>

Email: haref@connectedvoice.org.uk

Opening Hours: Monday- Friday
8:00-5:00

Cost: There may be a cost to this service/support

Address:
One Strawberry Lane
Newcastle upon Tyne
NE1 4BX

Related Articles

[How to complain about health services](#)

[Having your say about health and care services](#)

[Interpreting and translation](#)

[Advocacy support to get your voice heard](#)

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[Get involved in your community](#)

[How to use your GP surgery well](#)

[Newcastle Health Champion Network](#)

[Support for Asylum Seekers and Refugees](#)