

## East End Library and Community Hub

East End Library and Community Hub is a library ran by Newcastle City Council. There are a range of services available including:

- books and DVDs
- magazines and newspapers
- free computer, internet and Wi-Fi access
- printing, photocopying and scanning facilities
- [book an appointment for help with your universal credit online claim](#)

A number of services can be completed online including [join the library or renew your card.](#)

The site and staff are autism friendly. This is a designated [Safe Place](#) for people with learning disabilities.

Last updated: April 15, 2026

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**Telephone:** 0191 278 7878

**Website:** <https://www.newcastle.gov.uk/services/libraries-and-culture/your-libraries/east-end-library-community-hub>

**Email:** [information@newcastle.gov.uk](mailto:information@newcastle.gov.uk)

**Opening Hours:** Monday 10am to 6pm

Wednesday 10am to 2pm

Friday 10am to 5pm

Saturday 10am to 2pm

**Address:**

East End Library and Community Hub

83-85 Shields Road

Byker

Newcastle upon Tyne

NE6 1DL

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