

Newcastle City Library

Newcastle City Library is a library in Newcastle City Centre. You can borrow books, use computers and take part in activities, training and other services at the centre.

- Large collection of books to lend: fiction, non-fiction, and graphic novels
- 3 hour free public computer and internet access
- Large historical collections of books, periodicals and maps
- Activities for all ages such as reading groups, coding, chess, memory cafe and more
- Exhibitions and displays of art
- Courses and training activities: such as learning digital skills. [Find out more here](#)
- Meeting rooms
- Viewing platform.

Newcastle City Library is a Wellbeing Hub. They're a welcoming place to spend time in Newcastle. They offer a range of support such as hot and cold drinks, free Wi-Fi, place to charge your devices, information, advice and more. Read more about [Wellbeing Hubs](#)

Services available

[Citizens Advice Newcastle \(CAN\)](#) (Level 4): providing a free service which is confidential and open to anyone who lives or works in Newcastle

[Work and Thrive Newcastle](#) (Level 2): A one-stop shop for support with training, careers and job advice

[Newcastle Council Housing](#) (Level 1): Help with renting a council house. If you are looking for a home you can register and search for properties online with staff on hand to help with any queries

[The Newcastle Careers and Guidance Team \(Connexions\)](#) (Level 2). Careers information, advice and guidance for young people aged 13-19 (and up to age 25 for young people with special needs)

[Business & IP Centre Newcastle \(BIPC\)](#) on Level 3: Intellectual property information and expert advice on a wide range of topics for entrepreneurs and inventors:
bipcnortheast@newcastle.gov.uk

[Get Online Newcastle](#) provide digital skills and training sessions at City Library.

Online library facilities

You can use Newcastle libraries online to:

- [Join the library or renew your card](#). When registered you can use online library services below
- [Browse Newcastle Libraries Catalogue online](#) to find books, audiobooks, board games and DVDs you'd like to borrow. You can reserve the item and then collect it during normal opening hours
- [Download free audiobooks, magazines and ebooks](#)
- [Newcastle City Council services can be completed online including:](#) create an account and make payments for a number of reasons, such as penalties, benefits and waste collection
- [Book an appointment for help with your universal credit online claim](#)

Newcastle City Library is a [Good Things Foundation digital inclusion hub](#)

Safe space

Refugees and asylum seekers

City Library is a [safe space for refugees and asylum seekers](#) to visit. You can use any of the library services described above and:

- Family activities
 - Library staff who can help answer questions and signpost to other services including local housing providers and council services
 - Community language resources
 - Dedicated Library of Sanctuary books to lend
 - Reading groups for English language learners
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Learning disabilities and autism

The library is autism friendly. Staff are trained. It is a designated [Safe Place](#) for people with learning disabilities.

Accessibility

This venue has:

- Accessible formatting
- Braille
- Sign language
- Dedicated seating
- Disabled access

- Easy read
- Induction loops
- Large print
- Disabled parking
- Access statement
- Accessible toilet
- Changing spaces

Last updated: June 25, 2026

Telephone: 0191 278 7878

Telephone note: Ask for libraries

Website: <https://www.newcastle.gov.uk/services/libraries-culture/your-libraries/city-library>

Email: information@newcastle.gov.uk

Website 2: <https://www.eventbrite.co.uk/o/newcastle-libraries-3037748424>

Opening Hours: Monday - 10am to 5pm

Tuesday - 10am to 5pm

Wednesday - 10am to 5pm

Thursday - 10am to 7pm

Friday - 10am to 5pm

Saturday - 10am to 2pm

Sunday - closed

Address:

City Library

Charles Avison Building

33 New Bridge Street West

Newcastle upon Tyne

NE1 8AX

Related Articles

[Libraries, Reading and Audio Books](#)

[Welfare benefits](#)

[Digital support](#)

[Support for Asylum Seekers and Refugees](#)

[Immigration and Asylum](#)

[Learning disability local support services](#)

[Warm spaces and places in Newcastle](#)

[Dementia Friendly Newcastle](#)

[Wellbeing Hubs](#)