

## Newcastle City Library and Community Hub

Newcastle City Library is a free community hub in Newcastle City Centre. You can borrow books, use computers and take part in activities, training and other services at the centre.

- large collection of books to lend: fiction, non fiction and graphic novels
  - 3 hour free public computer and internet access
  - large historical collections of books, periodicals and maps
  - activities for all ages such as reading groups, coding, chess, memory cafe and more
  - exhibitions and displays of art
  - courses and training activities: such as learning digital skills. find out more on their **Other Website** link below
  - meeting rooms
  - viewing platform.
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### Services available

[Citizens Advice Newcastle \(CAN\)](#) (Level 4): providing a free service which is confidential and open to anyone who lives or works in Newcastle

[Work and Thrive Newcastle](#) (Level 2): A one-stop shop for support with training, careers and job advice

[Newcastle Council Housing](#) (Level 1): Help with your renting a council house. If you are looking for a home you can register and search for properties online with staff on hand to help with any queries

[The Newcastle Careers and Guidance Team \(Connexions\)](#) (Level 2). Careers information, advice and guidance for young people aged 13-19 (and up to age 25 for young people with special needs)

[Business & IP Centre Newcastle \(BIPC\)](#) on Level 3: Intellectual property information and expert advice on a wide range of topics for entrepreneurs and inventors.  
[bipcnortheast@newcastle.gov.uk](mailto:bipcnortheast@newcastle.gov.uk)

[Get Online Newcastle](#) provide digital skills and training sessions at City Library.

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### Online library facilities

You can use Newcastle libraries online to:

- [Join the library or renew your card.](#) When registered you can use online library services below
- [Browse Newcastle Libraries Catalogue online](#) to find books, audiobooks, board games and DVDs you'd like to borrow. You can reserve the item and then collect it during normal opening hours.
- [Download free audiobooks, magazines and ebooks](#)
- [Newcastle City Council services can be completed online including:](#) create an account and make payments for a number of reasons, such as penalties, benefits and waste collection
- [book an appointment for help with your universal credit online claim](#)

Newcastle City Library and Community Hub is a [Good Things Foundation digital inclusion hub](#)

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## Safe space

### Refugees and asylum seekers

City Library is a [safe space for refugees and asylum seekers](#) to visit. You can use any of the library services described above and:

- family activities
  - library staff who can help answer questions and signpost to other services including local housing providers and council services
  - community language resources
  - dedicated Library of Sanctuary books to lend
  - Reading groups for English language learners
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### Learning disabilities and autism

The library is autism friendly. Staff are trained. It is a designated [Safe Place](#) for people with learning disabilities.

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## Accessibility

This venue has:

- Accessible formatting
- Braille
- Sign language
- Dedicated seating
- Disabled access
- Easy read
- Induction loops
- Large print

- Disabled parking
- Access statement
- Accessible toilet
- Changing spaces

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**Telephone:** 0191 278 7878

**Telephone note:** Ask for libraries

**Website:** <https://www.newcastle.gov.uk/services/libraries-culture/your-libraries/city-library>

**Email:** [information@newcastle.gov.uk](mailto:information@newcastle.gov.uk)

**Website 2:** <https://www.eventbrite.co.uk/o/newcastle-libraries-3037748424>

**Opening Hours:** Monday, Tuesday, Wednesday, Friday 10am to 5pm

Thursday 10am to 7pm

Saturday 10am to 2pm

Sunday closed

**Address:**

City Library

Charles Avison Building

33 New Bridge Street West

Newcastle upon Tyne

NE1 8AX

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## Related Articles

[Libraries, Reading and Audio Books](#)

[Welfare benefits](#)

[Digital support](#)

[Support for Asylum Seekers and Refugees](#)

[Immigration and Asylum](#)

[Learning disability local support services](#)

[Warm spaces and places in Newcastle](#)

[Dementia Friendly Newcastle](#)