

British Red Cross

British Red Cross is a charity that offers:

- first aid training
- carers support through the [Newcastle Emergency Carers Card](#)
- hospital transport
- [short term hire of mobility aids, wheelchairs and equipment](#). There's a small charge for this service
- support for refugees with case work, family reunion support and family tracing
Refugeesupportnortheast@redcross.org.uk
- short term cash payments for destitute or refused asylum seekers
- emergency support to people across the world after a disaster or humanitarian crisis

They also have venue space for up to 50 people available for hire at their Newcastle office. Audio-visual equipment is available and catering can be provided on request. The building and toilets are wheelchair accessible and on-site parking is available.

Last updated: August 18, 2025

Telephone: 0191 273 7961

Telephone note: Newcastle Office

Telephone 2: 0300 456 1914

Telephone 2 note: National mobility helpline for wheelchairs

Telephone 3: 07739 862882

Telephone note 3: Hilary for support for asylum seekers and refugees

Website: www.redcross.org.uk

Mobile: 07713 385268

Email: contactus@redcross.org.uk

Website 2: <https://store.redcross.org.uk/>

Address:

British Red Cross

Croft House
Western Avenue
Newcastle Upon Tyne
NE4 8SR

Related Articles

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[Burns and Scalds](#)

[Choking](#)

[Head injuries](#)

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[Home adaptations, equipment and aids](#)

[Hyperventilation](#)

[Shock](#)

[Getting to hospital](#)

[Heart Attacks](#)

[Help with health costs](#)

[Home care](#)

[Introduction to First Aid](#)

[Looking after someone](#)

[Leaving hospital](#)

[Support for Asylum Seekers and Refugees](#)

[How you can help refugees and asylum seekers](#)