

British Red Cross

British Red Cross is a charity that offers:

- first aid training
- carers support through the Newcastle Emergency Carers Card
- hospital transport
- short term hire of mobility aids, wheelchairs and equipment. There's a small charge for this service
- support for refugees with case work, family reunion support and family tracing Refugeesupportnortheast@redcross.org.uk
- short term cash payments for destitute or refused asylum seekers
- emergency support to people across the world after a disaster or humanitarian crisis

They also have venue space for up to 50 people available for hire at their Newcastle office. Audiovisual equipment is available and catering can be provided on request. The building and toilets are wheelchair accessible and on-site parking is available.

Last updated: August 18, 2025

Telephone: 0191 273 7961

Telephone note: Newcastle Office

Telephone 2: 0300 456 1914

Telephone 2 note: National mobility helpline for wheelchairs

Telephone 3: 07739 862882

Telephone note 3: Hilary for support for asylum seekers and refugees

Website: www.redcross.org.uk

Mobile: 07713 385268

Email: contactus@redcross.org.uk

Website 2: https://store.redcross.org.uk/

Address:

British Red Cross

Croft House Western Avenue Newcastle Upon Tyne NE4 8SR

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Burns and Scalds

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Shock

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Looking after someone

Leaving hospital

Support for Asylum Seekers and Refugees

How you can help refugees and asylum seekers