

Crisis Resolution and Home Treatment Team Newcastle and Gateshead – Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust(CNTW)

Crisis Resolution and Home Treatment Team Newcastle and Gateshead (CNTW NHS Foundation Trust) provide assessment and home treatment for people over 16 experiencing a mental health crisis. This is an alternative to hospital treatment. The crisis team do not provide an 'emergency' service, such as a 999 response, but can be contacted 24 hours a day, 7 days a week.

You can refer yourself or make a referral on behalf of someone else by phone.

Last updated: October 14, 2025

Telephone: 111

Telephone note: select option 2

Website: <https://www.cntw.nhs.uk/services/crisis-resolution-home-treatment-service-newcastle-gateshead/>

Helpline: 18001 111

Relay UK app number

Opening Hours: 24 hours a day, 7 days a week

Address:

Hartside Management Suite
St Nicholas Hospital
Jubilee Road, Gosforth
Newcastle Upon Tyne
NE3 3XT

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