

## Byker Community Trust

Byker Community Trust is a Housing Association. Byker tenants can get help with:

- housing and advice
- benefits advice, including Universal Credit and tax credits [welfare@bykerct.co.uk](mailto:welfare@bykerct.co.uk)
- [money and budgeting advice](#)
- events such as rent drop in surgeries and mindfulness
- access to employment support and training
- anti social behaviour [customerservices@bykerct.co.uk](mailto:customerservices@bykerct.co.uk)
- reporting issues with the Byker estate such as problems with paths, trees, or play equipment
- reporting repairs needed for your home [repairs@bykerct.co.uk](mailto:repairs@bykerct.co.uk)

Last updated: February 7, 2025

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**Telephone:** 0800 533 5442

**Telephone 2:** 0808 164 0111

**Telephone 2 note:** iWitness service to report anti social behaviour out of hours

**Website:** [www.bykercommunitytrust.org](http://www.bykercommunitytrust.org)

**Email:** [enquiries@bykerct.co.uk](mailto:enquiries@bykerct.co.uk)

**Twitter:** <https://twitter.com/BykerTrust>

**Facebook:** <https://www.facebook.com/BykerCommunityTrust>

**Opening Hours:** Monday to Thursday 9am to 5pm  
Friday 9am to 4.30pm

**Cost:** Free

**Address:**  
17 Raby Cross  
Byker  
Newcastle upon Tyne  
NE6 2FF

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## Related Articles

[Welfare benefits](#)

[Anti-social behaviour](#)

[Getting repairs and decorating done](#)

[Help with gardening](#)

[Cost of living support](#)

[Having problems with home maintenance?](#)