Information NOW
Information for people in Newcastle upon Tyne

Byker Community Trust

Byker Community Trust is a Housing Association. Byker tenants can get help with:

- housing and advice
- benefits advice, including Universal Credit and tax credits **welfare@bykerct.co.uk**
- **money and budgeting advice**
- events such as rent drop in surgeries and mindfulness
- access to employment support and training
- anti social behaviour **customerservices@bykerct.co.uk**
- reporting issues with the Byker estate such as problems with paths, trees, or play equipment
- reporting repairs needed for your home **repairs@bykerct.co.uk**

Last updated: February 7, 2025

Telephone: 0800 533 5442

Telephone 2: 0808 164 0111

Telephone 2 note: iWitness service to report anti social behaviour out of hours

Website: www.bykercommunitytrust.org

Email: enquiries@bykerct.co.uk

Twitter: https://twitter.com/BykerTrust

Facebook: https://www.facebook.com/BykerCommunityTrust

Opening Hours: Monday to Thursday 9am to 5pm
Friday 9am to 4.30pm

Cost: Free

Address:
17 Raby Cross
Byker
Newcastle upon Tyne
NE6 2FF

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