

Everyturn Children and Young People's Services

Everyturn Children and Young People's Services -CYPS (formally known as Streetwise) is now part of [EveryTurn Mental Health](#) The Service supports young people aged 11 to 25 years to access free information, advice, counselling, support, community activities and youth voice. Services are confidential, accessible, welcoming and respectful to young people current services include:

- Nook – walk in mental health support drop-in 4- 8pm at the Beacon Wed-Sat
- Weekly information, advice and guidance Youth Hub drop-ins – Wallsend & Heaton
- Face to face and online counselling and mental health services
- Groupwork – Calm Minds, DV, Anger, Personal Wellbeing, Misogyny, Exam Stress, Healthy Relationships etc.
- Youth Work: including Social Action Projects and Volunteering Opportunities.
- Young Volunteers

CYPS operates several Early Help Youth Hubs, in various School and Community Settings across Newcastle.

They're a safe, warm and welcoming spaces to spend time in Newcastle. They offer a range of support such as hot drinks, free Wi-Fi, place to charge your devices, information, advice and more. Read more about [Wellbeing Hubs](#)

Wellbeing Youth hubs open Mondays, Tuesdays and Thursdays – please check the website for opening hours.

Last updated: May 15, 2026

Telephone: 0191 230 5533

Website: <https://www.everyturn.org/children-young-people/counselling-for-children-and-young-people/>

Helpline: 0191 230 5533

Email: cypadmin@everyturn.org

Twitter: @streetwisenorth

Facebook: @streetwisenorth

Youtube: @streetwisenorth

Opening Hours: Office Hours - Monday to Friday 9am to 5pm

Nook - free, confidential walk in Mental Health Support - Wednesday - Sat 4pm - 8pm

Wallsend Youth Hub - free activities, refreshments, fun & games - Thursdays 4 - 6pm

Counselling and Mental health Support - access via the Single Point of Access 0303 1231147

Youth Vice and Volunteering - please call 0191 2305533

Address:

Everyturn Children and Young People's Services

The Beacon

Westgate Road

Newcastle upon Tyne

NE4 9PQ

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